



**Boca Raton
Regional Hospital**

BAPTIST HEALTH SOUTH FLORIDA

JAN./FEB. 2020

InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

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Operation Care Program Collected Holiday Gifts for Cancer Patients

Boca Raton Regional Hospital student volunteer, Alaina Tillman, spread joy again this holiday season by distributing holiday gifts to cancer patients of the Eugene M. & Christine E. Lynn Cancer Institute through her Operation Care Program initiative. The Operation Care Program collects holiday gift bundles from the community consisting of blankets, fuzzy socks, lip balm and a variety of other self-care/treatment items. In its second year, the program collected enough gifts for over 250 holiday gift bundles. That's 100 more than last year.



MEMBERS CORNER

MEMBERSHIP REPORT: NOVEMBER 2019

Active Members

General: 392

TAV: 132 | College: 71 | Life: 10

Inactive Dues-Paid Members

General: 201 | College: 114

Life: 126

Total: 1,046

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,220.23 hours

110 TAVs

COLLEGE VOLUNTEERS:

764.27 hours

56 volunteers

ADULT VOLUNTEERS:

7,792.02 hours

349 volunteers

TOTAL:

9,776.52 hours

515 volunteers

MEMBERSHIP REPORT: DECEMBER 2019

Active Members

General: 387

TAV: 133 | College: 65 | Life: 10

Inactive Dues-Paid Members

General: 85 | College: 42

Life: 126

Total: 848

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,810.28 hours

128 TAVs

COLLEGE VOLUNTEERS:

659.02 hours

54 volunteers

ADULT VOLUNTEERS:

8,822.72 hours

361 volunteers

TOTAL:

11,292.02 hours

543 volunteers

January Volunteer of the Month



For the past two years, Joan has volunteered in the patient library and visitors passes desk. From day one, Joan felt a strong connection to Boca Raton Regional Hospital and the Debbie-Rand Memorial Service League. "Patients and visitors are apprehensive when

arriving and I feel it is important to make people comfortable and less stressed," says Joan.

Joan grew up in Freeport, New York and attended the University of Miami. Professionally, Joan was a pharmaceutical and medical sales representative. In 1987, Joan and her husband, Howard, started Owen Business Systems, a printing company that specialized in the medical marketplace. "We were very blessed to work with physicians, dentists and veterinary practices throughout Florida," she says.

Married for almost 40 years, Joan has a daughter named Jaime, who is a fifth grade teacher. Joan's interests include walking, reading and she's an avid basketball fan. GO HEAT!

February Volunteer of the Month



Allen has given over 325 hours to the Debbie-Rand Memorial Service League since starting at the hospital less than a year ago. He works on the 5th floor checking in on patients.

"I like to bring cheer to the patients and provide assistance," says Allen. "I feel that the most important part of my job is providing patients hope and the reassurance that everything is going to be okay."

Allen currently resides in Deerfield Beach, but is originally from New Haven, Conn. He was the assistant finance director for the city of Wilton Manors before retiring.

Allen enjoys abstract acrylic art on canvas and has created over 150 art pieces. He also has a love for music having collected thousands of recordings over the years; from reel-to-reels, cassettes to CDs. He has converted each piece into high resolution digital recordings. "I like to say that I'm a collector of music and have a passion for high performance equipment," says Allen.

Welcome New Volunteers

Minoo Abdollahzadehfard	Ashley George
Nicole Altuve	Simone Gonzalez
Sarah Altuve	Heather Halperin
Kelly Barcelona	Ferraro Janet
Linden Bravo	Marina Kaisar
Julier Carmenate	Lily Richman
Teri Cox	Zeena Shather
Lea Dalco	Suzette Shelin-Desser
Daynalee Dixon	Lloyd Wagner
Roberta Dochter	
Susan Eckles	
Maricruz Garcia	



Shop on Amazon.com and support the Debbie-Rand Memorial Service League. Amazon Smile donates 0.5% of the price of your eligible items to the League when you shop.

Step 1: Visit [Smile.Amazon.com](https://www.smile.amazon.com).

Step 2: Log in or create an account.

Step 3: Select the Debbie-Rand Memorial Service League as your charitable organization of choice and shop for your favorite products.



A Message from Your President

First off, let me extend to all of you my best wishes for a safe, healthy, happy New Year. It is a privilege to be president of the Debbie-Rand Memorial Service League, and the help that I am receiving from the board officers and volunteer members, continues to be very gratifying.

As you know, we have changed the League's fiscal year to coincide with the hospital, the Foundation and our partner, Baptist Health. We are prepared to vote on this change to our bylaws in 2020.

We are preparing to invite our teenage volunteers to apply for 2020 scholarships. Hopefully, we will continue to see donations to the Gloria Drummond Endowed Scholarship program. Brochures are available in the Volunteer Office that further explain this worthy program.

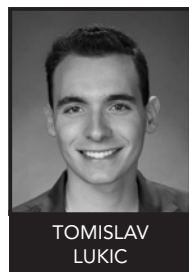
I hope that all our volunteers always know how very much appreciated all their efforts are on behalf of the hospital. Thanks for all you do and know that I always welcome your questions and suggestions.

Robert I. Schattner
President of the Debbie-Rand Memorial Service League

Debbie-Rand Memorial Service League Financial Statement

	D-RMSL	Gift Shop	Thrift Shoppe	Total
November	\$1,243	\$7,116	\$49,102	\$57,461
December	-\$41,478	\$10,563	\$41,047	\$10,132

In December, Debbie-Rand Memorial Service League purchased a new truck for the Thrift Shoppe.



Student Spotlight

Tomislav (Thomas) Lukic is our Student Volunteer of the Month. Thomas was born in Serbia, and relocated to the United States when he was five. He currently lives in Ft. Lauderdale and commutes to Florida Atlantic University (FAU) where he is majoring in biology. He plans on attending medical school in the near future and believes this opportunity at Boca Regional is providing him valuable experience in the medical industry.

Thomas has worked in Transportation for the past year and has logged more than 250 hours. "I appreciate the opportunity to meet the patients and interact with them." says Thomas. "I've had all kinds of wisdom passed on to me; everything from marriage advice to nutrition pointers."

In his free time, Thomas enjoys cycling, swimming, water polo and baking. Recently, he has taken up fencing at FAU. He also loves to travel back to Serbia in the summers to visit his grandparents and has done outreach missions to aid the people in the Bahamas.

Thomas says "I really appreciate being adopted into the Boca Regional family. Everyone has been so kind; from the volunteers, to the physicians, to the staff. I couldn't think of better place to work."



Holiday Open House

In December, the Debbie-Rand Memorial Service League's Board of Trustees held a Holiday Open House in the main lobby of the hospital. A menorah and Christmas tree were on display with the annual cookie contest which followed.

Boca Raton Mayor, Scott Singer, dropped by to join in the festivities and wish everyone a happy holiday.

Congratulations to our D-RMSL Volunteers who make our annual Holiday Open House even sweeter by providing holiday cookies and treats for hospital staff and visitors.

1st Place \$75 Winner:

The cookie contest winner was Mary Watts for her chocolate chip cookie bars.

D-RMSL Gift Shop

The Debbie-Rand Memorial Service League Gift Shop is staffed by volunteers and all proceeds are donated to the hospital. Attractive and reasonably priced merchandise such as; candy, jewelry, giftware, flowers, baby gifts and stuffed animals are available for purchase by using the following credit cards: American Express, Visa, MasterCard and Discover. We welcome telephone orders or in shop customers.

Complimentary gift wrapping and delivery are provided. These services are only available during the gift shop's normal business hours. Please note that patient safety is of utmost importance to us. We cannot deliver flowers or balloons to patients in critical care areas of the hospital.

Located on the first floor of the hospital, the gift shop's hours of operation are:

Monday – Friday: 9 a.m. – 8 p.m.

Saturday – Sunday: 9 a.m. – 4 p.m.

For additional information, please call 561-955-4100 to speak with a knowledgeable gift shop volunteer.

New Volunteer Badges

Everyone should have the new Baptist Health South Florida green badge by now. If you have not updated your badge, please contact the Volunteer Services department at 561-955-4098 or visit the Education Center to have a new one made.



JANUARY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

January/February 2020 Meetings, Events & Important Dates:

Valentine's Day
Friday, February 14

Presidents' Day
Monday, February 17



Teenage Volunteers Fall Welcome Party

In December, the Debbie-Rand Memorial Service League welcomed over 44 new teenage volunteers at our annual welcome party. Teens make a positive impact to our hospital while earning community service hours for school.

TAV Scholarship Forms Available

Scholarship forms are available in the Volunteer Office for eligible high school seniors. Criteria can be found on the application form and must be postmarked by March 15, 2020 for consideration. The number of scholarships as well as the amount will be based on the number of applications submitted.

If applying, please be aware of the following criteria:

1. Only active at time of application and board reviewed high school seniors in good standing are eligible to apply.
2. Adherence to all rules and regulations at all times as set forth in the TAV orientation package given during orientation. This includes proper attendance, D-RMSL uniform, identification badge and award pins, proper conduct and attitude. Excessive absences will impact eligibility.
3. A minimum of 200 hours of Boca Raton Regional Hospital volunteer service performed prior to applying for the scholarship.
4. Financial need is established. There will be no penalty for accepting other scholarships.
5. Minimum grade point average of 3.0.
6. Preferential consideration will be given to those entering the medical, nursing and science fields.

You will also need to attach three formal, personal references on letterhead. These may not be from family members or peers. Contact the Volunteer Office at 561-955-4098 for more information.



Stop by the **Debbie-Rand Gift Shop** to see our new merchandise, special sales and periodic trunk shows.

Monday – Friday: 9am – 8pm
Saturday and Sunday: 8am – 4pm

Located in the Hospital Lobby
 800 Meadows Road, Boca Raton, FL 33486
 Phone: 561.955.4100



Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question in each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

For the first time, we had a tie. Our latest winners were Nicholas Pizzo and Tomislav Lukic. They both correctly answered: **run, hide, and fight**. Contact Aimee Yahn-Carmichael for your prize!

This edition's trivia question: **The Health Insurance Portability and Accountability Act (HIPPA) is a federal law that sets rules to protect patient information. HIPPA allows us to only share patient information for TPO purposes. What does TPO stand for?** The first person who emails Aimee at AYahn-Carmichael@BRRH.com with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



PLEASE
WASH
 YOUR
HANDS
 UPON ENTERING & EXITING

Thank You.



You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

Monday – Saturday: 9am – 4pm

903 Meadows Road, Boca Raton, FL 33486
 Phone: 561.395.2208





Boca Raton Regional Hospital

BAPTIST HEALTH SOUTH FLORIDA

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All Boca Raton Regional Hospital employees and volunteers will receive a 10% discount on all purchases made in-store or over the phone (some exclusions do apply). Also, five percent of the sales are donated to the Debbie-Rand Memorial Service League.