



April 2015

InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

National Volunteer Month


BOCA RATON
REGIONAL HOSPITAL
DEBBIE-RAND MEMORIAL
SERVICE LEAGUE, INC.

IN THIS ISSUE:

Administrative
Update
PAGE 3

May 2015
Pin Awards
PAGE 4

Chico's Boca Town
Center Private
Shopping Party
PAGE 6

**INTERESTED IN
VOLUNTEERING?
CALL 561.955.4098**



At Boca Raton Regional Hospital, April is a special month for us as we recognize the invaluable contributions made by our volunteers in their commitment to the Hospital. While we routinely recognize volunteers' successes by highlighting service hours and profiling our Volunteer of the Month throughout the year, April is, indeed, a time when we express our sincere gratitude for the donation of volunteers' time and talents.

At D-RMSL we say, "You bring a compassionate heart and we will take care of the training." That's exactly what our volunteers have — a compassionate heart. Our present-day volunteers carry on a legacy that is steeped in more than 50 years of tradition when Gloria Drummond rallied the community to build a hospital of its own.

Our volunteers are unparalleled in their commitment to the Hospital. They have a passion for our patients. They recognize that volunteering isn't a job, but a responsibility. They take pride in what they do. And they do it with a smile.

MEMBERS CORNER

MEMBERSHIP REPORT: MARCH 2015

General: 772

Life: 191

Honorary: 2

Total: 965

HOURS REPORT:

TEENAGE VOLUNTEERS (TAV):

1,313.05 hours

102 TAVs

ADULT VOLUNTEERS:

10,571.48 hours

476 volunteers

TOTAL:

11,884.53 hours

578 total volunteers

Welcome, New Volunteers

Nicole Blankfield
Amber Briggs
Marlen Carro
Danielle Dangremond
Jason George
Jessica Gushue
Shanice Hall
Katie Hunt
Henry June
Stanley Kleiman
Mohammad Malik
Tatjana Mejia

Brenda Munoz
Cassandra Narine
Anna Nguyen
Dudley Philistin
Maria Rosa
Ruth Samarel
Gabriella Sosa
Roberta Swickle
Aleshia Thomas
Miranda Uhl
Barbara Volsky

April Volunteer of the Month



Tom began volunteering with D-RMSL in 2005 and has substituted in IV Therapy, Children's Tours, Visitor Passes, Surgi-Center, Endo, and he drives the Tram. He has earned over 1,000 hours.

Tom and his wife, Gail, became snowbirds in 1989, spending winters in Hillsboro Beach and summers in North Jersey. Tom began his career as a high school music teacher, then went into business as the owner of a fuel oil distribution company and, finally, as a fine arts and antiques appraiser. The Collins' have three daughters and seven grandchildren. Erin and David have Courtney and Mark and live in Randolph, New Jersey. Pamela and Mike have Michael, Mathew, Shannon and Sarah and also live in Randolph. Colleen and daughter, Isabella, live in NYC.

Tom and Gail enjoy tennis but Tom's favorite places to be are at the beach and the pool.

D-RMSL appreciates your volunteer service and your willingness to substitute in so many areas! You are a great "Jack-of-all-trades."

IN MEMORY OF:

Rita Haggerty

IN REMEMBRANCE OF:

Vivian Allen Sheldon Schachter

Administrative Update



At the Christine E. Lynn Women's Health & Wellness Institute, programs are designed specially to meet the needs of a woman throughout her lifetime, with a holistic approach that considers her physical, mental and emotional well-being.

Construction is well underway on the new 46,000-square-foot facility that will house the Institute's advanced technology and internationally recognized clinicians as they continue to provide award-winning, personalized care for the women of our community. This facility has been funded by a \$10 million donation from Christine E. Lynn together with an additional \$15 million raised to support construction and equipment. The new facility is on target to open in the summer of 2015 and is being developed with a dedication to advancing care for women through centralized, integrated services. All in a warm and welcoming state-of-the-art environment.

The Institute's core principles combine 'high tech' with 'high touch.' Its high-tech equipment includes the recently FDA-approved 3-D digital breast tomosynthesis known as SenoClaire™, which improves the radiologist's ability to differentiate suspicious lesions from those that are likely benign. This technology results in a 40% reduction in patient recalls, reducing patient anxiety and further healthcare. This is a key milestone in our mission of providing women with the most cutting-edge screening technology to save lives through early detection of breast cancer. The Institute will soon add a 3T large-bore advanced MRI unit with silent scanning — the first in the region.

The Institute's high touch refers to how services and care are provided during breast imaging and MRI scans in the SensorySuite, an interactive experience that simultaneously stimulates the patient's sight, smell and hearing during the procedure. The sensory experience is designed to help distract the patient from any perceived discomfort, pain and anxiety, resulting in a better experience and enhanced cooperation and compliance. The marriage of high tech and high touch ensures that all exams are completed on the latest and most advanced equipment in a serene and tranquil environment.



We are also very pleased to announce the recent recruitment of Maureen Mann as Executive Director of the Lynn Women's Health & Wellness Institute and the Lynn Cancer Institute. Maureen has an extensive background in healthcare administration and joins us from Holy Cross Hospital where she was Executive Director of Oncology Services for the past 15 years. She is currently serving as Chair of the Florida Division Board of the American Cancer Society, is also a member of the Society's Cancer Action Network National Board of Directors and its Broward County Board of Directors.

This is a very exciting time at the Institute and we look forward with great anticipation to opening our new facility.

Sincerely,

Mindy Shikiar, MBA, MSN, Vice President,
Ambulatory Services and Business Development
Boca Raton Regional Hospital

We are looking for volunteers for the Lynn Women's Health & Wellness Institute. The two available positions will be at the front desk reception and at the gift shop, *Gloria's Gifts*. Interested? Email Aimee at ayahn-carmichael@brrh.com.

May 2015 Pin Awards

100-HOUR PIN

Dale Adams
Emon Alavi
Graig Alpert
Jamarah Aurelius
Elif Badak
Andrew Beckman
Joshua Berger
Brenda Bernstein
Isaac Bernstein
Camerin Bhame
Marilyn Blitz
Gabriella Bologna
Martha Bruederlin
Robert Buss
Diane Cannon
Erin Carey
Haley Carifi
John Casciato
Howard Case
Christian Castilla
Daniel Castilla
Erika Chang
Laurie Charles
Diane Chepovsky
Janet Chrusch
Alyssa Daily
Stanley Davis
Hugo De la Piedra
Naomi Desty
Alfred DiBenedetto
Ashleyn Dumond
Victoria Falcone
Michelle Faller
Sidney Ganin
Kerry Gao
Lisa Gelb
Elizabeth Geller
Daniela Giachetti
Melanie Gil
Judith Goldes
Mackenzie Gordon
Ina Gottlieb
Nora Guzman
Philip Hagopian
Alec Handal
Marlow Harris
Adina Hoffman
Vivian Hotlen
Mikko Hyvarinen
Milca Isaac
Henry June III
Laura Kaplan
Kylee Kennedy

May Khammanyrong
Melody Khoriaty
Debrah Klein
Alena Kosolapova
Jerry Koziere Garrett
Kramer Nicolas
Kunigk Lori Lederman
Kandis Legall
Patrice Lexima
Chengbo Liang
Claudia Lopez
Helio Madrigal
Harvey Mandel
Joan Mandel
Rochelle Mangel
Ryan Mason
Deborah May
Elizabeth Mayo
Gardenia Mayo
Virginia McCulloh
Mia Mechiat
Sunjida Mim
Ainara Mina
Sajida Nasser
Roberta Neves
Aleksandar Vuk
Nikolic
Kaitlyn Ogg
Bruce Pachter
Hedda Pessin
Pascale Pham
Ellyn Pick
Isabella Porter
John Prescott
Carole Ratner
Robert Ratner
Ricardo Rey
Jean-Ellen Riess
Jordan Saitowitz
Donald Salas
Bilal Salman
Sam Salman
Randi Schenker
Sandra Schermer
June Selig
Shivani Shah
Huiting Shan
Samantha Silverman
Doris Singer
Zia Smith
Sandra Sokolof
Mark Sparer
Barbara Spielman
Diane Stacey
Annie Tran

Chandler Trousdale
Alen Tuktašov
Catherine Vanden Broeck
Evelyn Vitanza
Sarah Walker
Thomas Weidenfeld
Arlene Wolf
Martin Wolf
Barbara Wright
Johnny Yeaglin
Howard Yenke
Stephen Zorc

500-HOUR PIN

Laura Anderson
Stanley Bernstein
Jean Bologna
Gloria Bressler
Barbara Cavarretta
Anita Cohen
Michael Cooper
Harielle Deshommes
Richard Dufresne
Marie Edelman
Roger Farleigh
Sheila Funke
Tracy Garlanger
Carol Heller
Robert Hillman
Patricia Horowitz
Mary Lou Hotchkiss
Jean Houggy
George Korschen
Janet Lamphere
Judith Lee
Laura Myers
Toby Nathanson
Judy Opper
Dorothy Paone
Niki Patel
Sylvestro Pistoia
Bella Polley
Pamela Reuter
Sergio Rodriguez
Ronnie Rosen
Lora Ross
Cassandre Saint-Quitte
Daniel Saraceno
Alexandra Silverman
Marion Sutton
Gail Turner
Esther Van Der Horst
Ernest Van Duser

1,000-HOUR PIN

Fran Beckerman
Thomas Collins
Rossana Duncan
Maureen Fiorentino
Lane Gross
Gail Haberman
Harriet Hoffman
Mary Hurley
Esther Kessler
Patricia Kraisman
Geraldine (Gerrie) Kujawa
Mary Ann Leahy
Beth Lowell
Andrea Morris
Susan Nystrom
Kaitlyn Rogers
Phyllis Sacks
Dianne Shore
John Silvestri
Robert Temple
Sherry Thomas
Iris Wein
Paula Yeager

1,500-HOUR PIN

Sandy Adler
Ann Arbeitman
Steven Cohn
Gail Crossman
Kimberly Edgar
Morris Epstein
Howard Haffer
Rhoda Hollander
Veronica Magrone
Ellen Manes
Robert Pickron
Robert Quillard
Christine Reckard
Joyce Schoenbrun
Leslie Sklarew
Spencer Wainger
Mary Watts
Lynn Wilkinson

2,000-HOUR PIN

Nancy Coakley
Barbara D. Cohen
Frank Desmond
Phyllis Hannagan
Carol Hopkins
Richard Larson
Yvonne Larson
Merfi Madrigal

Janet Richmond
Joan B. Rosenthal
Andrew Sauer
Tony Tsagris
Patricia Vissicchio
David Weinberg

2,500-HOUR PIN

Beatriz Ainsztein
Mildred Apicella
Sandi Eigner
Mary Enck
Jose Fernandez
Nancy Matthias
Ludwig Odierna
David Reynolds
Howard Schurr
Stanley Seeb
Edna Zent

3,000-HOUR PIN

Janet Berns
Angela Castelli
Gus Daskalakis
Beverly Ehrentreu
Leatrice Gaine
Heather Jurist
Hymie Kopel
Edmund Nasralla
Sharon Pearthree
Carol Sims
Alice Staff
Jacklyn Wishnoff

3,500-HOUR PIN

Alexander
Herasymchuck
Louis Kazdal
Norma Vittor

4,000-HOUR PIN

Fern Bonder
Helene Cohen
William Leahy
Kathleen Lonergan
Harold Wolkoff

4,500-HOUR PIN

Alice Balbuena
Ilse Camis
Eileen Carlins
Arthur Dermer
Janet Goltra
Marie Kowitz
June Stat
Elinor Stein

5,000-HOUR PIN

Selma Drucker
Esta Goldfine
Howard Shore

5,500-HOUR PIN

Olga Molinari
Harriet Nichols

6,000-HOUR PIN

Edith Helft

7,000-HOUR PIN

Ellen Carroll
Alice Duquette
Gerald Goldberg
Betty Masta
Naomi O'Connell

8,500-HOUR PIN

Dorcas Eppright
Martin Lambert
Edie Moore

9,000-HOUR PIN

Diana Burke
Willard Mazie
John Sweeny

10,000-HOUR PIN

Barbara Gideon

11,500-HOUR PIN

Sally Brisker
Elaine Sarro

12,000-HOUR PIN

Jean Antin
Robert Rostron III

12,500-HOUR PIN

Norman Hurwitz

14,500-HOUR PIN

Christy McDonald

17,000-HOUR PIN

Stevie Furer
Evie Zimmerman

25,500-HOUR PIN

Margaret Westervelt

29,000-HOUR PIN

Lois McGinn

NOTE: To receive your pin, you must first check in at the pin station. Failure to do so will result in your name not being called.

Our Shining Stars

"Thank you for your service to our patients, Frank Desmond. While rounding on the 7th floor, a patient was complimentary of your great care as a volunteer. They felt that you were very comforting during this stressful time."

- Gail McNamara, Imaging Director

Do you know of or have you witnessed a volunteer going above and beyond to help a patient? Or maybe someone who is simply deserving of recognition for displaying an exceptional level of volunteerism? If so, let us know and we will feature them in an upcoming issue.

Boca Regional's Web-Based Patient Portal Available

Patients of Boca Raton Regional Hospital have a convenient, easily accessible and secure way to electronically access a host of personal medical data. Patient Connect, a portal located on the Boca Regional website, provides an entry point for patients to review their medical visits or treatment, see summaries of inpatient stays and be able to monitor lab and radiology reports.

"We feel that this resource helps us engage our patients in a meaningful way and provide them with a valuable resource in managing their particular healthcare needs or situation," said Robin Hildwein, Chief Information Officer and Executive Director of Information Services at Boca Raton Regional Hospital. "By offering information in this fashion, we strengthen the partnership that is so vital to a productive patient-provider relationship."

Patient Connect also allows for a patient to designate a caregiver, such as a husband or wife, to also have access to the individual's available medical information. A recent national study revealed that 29 percent of adults in the United States are considered caregivers for another person. Thirty-one percent of all households in America contain a caregiver. Given these data, a technology like Patient Connect can serve as a vital resource for these individuals and ease such burdens as tracking and maintaining discharge instructions or being appraised of test reports.



"We urge our patients to take advantage of Patient Connect," said Hildwein. "We are confident patients will find it to be a reliable source of information for them."



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

April 1

Lynn Cancer Institute is the First Facility in Florida to Use Esteya[®] Electronic Brachytherapy System to Treat Skin Cancer Patients

APRIL

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| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | | |

APRIL 2015 Meetings & Events:

**D-RMSL VOLUNTEER
APPRECIATION LUNCHEON**
TUESDAY, APRIL 14

BOARD MEETING
WEDNESDAY, APRIL 15

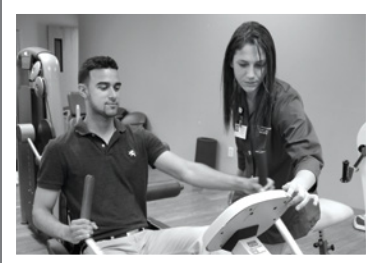
**CHICO'S BOCA TOWN CENTER
PRIVATE SHOPPING PARTY**
SUNDAY, APRIL 26

Save the Date:

Earth Day
WEDNESDAY, APRIL 22

**D-RMSL Annual Meeting
and Pin Award Ceremony**
THURSDAY, MAY 14

Volunteers in 'View — Gloria Drummond Physical Rehabilitation Institute



This month for our monthly pictorial *Volunteers in 'View*, we are showcasing D-RMSL volunteers in action at the Gloria Drummond Physical Rehabilitation Institute.

Chico's Boca Town Center Private Shopping Party

It's a party and D-RMSL volunteers are the special guests!



To show our appreciation for the hard work Debbie-Rand Memorial Service League volunteers do for our patients and their visitors, we have partnered with Chico's at Boca Town Center to have a private shopping party for D-RMSL volunteers! On Sunday, April 26, from 10:00am to 12:00pm, Chico's will have style experts on hand to show you slimming secrets and to put together great outfits. There will be a special discount just for volunteers and a makeup artist to give makeup tips. It will be a fun, festive time — with refreshments! Volunteers must bring ID badges.



**BOCA RATON
REGIONAL HOSPITAL**

GIFT SHOP

561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to **Howard Shore**, who correctly answered last month's questions: "**What does Code White stand for? What does Code Silver stand for?**" The correct answers are "**Hostage**" and "**Active Shooter,**" respectively. Please contact Aimee Yahn-Carmichael for your prize!

This month's trivia question: **What does R.A.C.E. stand for?** The first person to email Aimee at ayahn-carmichael@brrh.com with the correct answer will win a pair of Cinemark Platinum Supersaver movie tickets. Best of luck!



You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

Monday & Tuesday: 9am – 4pm

Wednesday: 9am – 7pm

Thursday – Saturday: 9am – 4pm

Sunday: 12pm – 4pm

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Phone: 561.395.2208



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