




BOCA RATON
REGIONAL HOSPITAL
DEBBIE-RAND MEMORIAL
SERVICE LEAGUE, INC.

September/October 2017
InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE



VOLUNTEERS ARE CORDIALLY INVITED TO
THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE'S

55th Anniversary Luncheon

TUESDAY, OCTOBER 24, 2017 | 11:00AM – 2:00PM
BOCA WEST COUNTRY CLUB

Mr. Jerry Fedele, honorary chairman and Boca Regional President and CEO, and Sherry Thomas, D-RMSL President, invite you to celebrate the Debbie-Rand Memorial Service League's 55th anniversary. The luncheon begins with refreshments and appetizers. After lunch, enjoy a fashion show featuring our own volunteers and staff, compliment of the Debbie-Rand Thrift Shoppe with accessories from the Debbie-Rand Gift Shop. Raffles and a grand prize drawing will conclude the event.

All volunteers have been sent a personal invitation and reservation form. Additional information and forms are available in the Volunteer Office. Tickets for the grand-prize drawing are available at the Volunteer Office and the Debbie-Rand Thrift Shoppe. Raffle tickets can be purchased at the luncheon.

Family and friends are welcome. If you are unable to attend, you may wish to make a donation.

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INTERESTED IN
VOLUNTEERING?
CALL 561.955.4098

MEMBERS CORNER

MEMBERSHIP REPORT: JULY 2017

Active Members

General: 391

TAV: 137 | College: 85 | Life: 15

Inactive Dues-Paid Members

General: 300 | College: 36

Life: 167

Total: 1,131

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,770.70 hours

130 TAVs

COLLEGE VOLUNTEERS:

1,038.64 hours

60 volunteers

ADULT VOLUNTEERS:

8,311.94 hours

365 volunteers

TOTAL:

11,121.28 hours

555 volunteers

MEMBERSHIP REPORT: AUGUST 2017

Active Members

General: 385

TAV: 133 | College: 87 | Life: 15

Inactive Dues-Paid Members

General: 313 | College: 52

Life: 167

Total: 1,152

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,704.32 hours

124 TAVs

COLLEGE VOLUNTEERS:

935.69 hours

63 volunteers

ADULT VOLUNTEERS:

9,052.41 hours

365 volunteers

TOTAL:

11,692.42 hours

552 volunteers

Welcome, New Volunteers

Kristen Adams	Blake Elordi	Christopher Lee	Joan Rosen
Jacobo Avendano-Jassan	Nasticia Fletcher	Monica Matieli	Rhea Rosenfeld
Lynda Bernstein	Joan Freedman	Susan Matton	Begeline Saint-Juste
Kirby Brevil	Joe Garcia	Renee Novak	Renee Stark
Polyana Buldain	Travis Goldson	Daveyne Ortiz	Lenore Stern-Morris
Taylor Charneco	Adam Hassanein	Delanie Pettyjohn	Lauren Stockel
Denise Chaudhury	Whitney Johnson	Edmine Pierre	Margaret Vieira
Naica Cherilus	Nicole Korchinsky	Manuel Ramirez	Donarie Whilby
Ruby Dorival	Austin Langham	Jane Recht	Mohamadhusni Zarli

September Volunteer of the Month



DON SALAS

Don began his volunteer service with Boca Regional in September of 2014. He requested that he be able to volunteer with the doctors and nurses in the Cardiovascular ICU. Don's wife spent 48 days in the unit followed by a transfer

to rehabilitation. Although she passed away from her condition, he felt strongly about giving back for the quality of care his wife received during her stay. Over the past three years, Don has accrued over 1,084 hours of service and the staff have "adopted" him as one of their own.

Don was born in White Plains, New York and spent his young school years in New Jersey. He attended and graduated from the University of Bridgeport in Connecticut. He lived in Connecticut for 35 years before retiring to Delray Beach, where he has resided for the past 16 years. His last job was in the import business, where he sold costume jewelry to wholesalers. Don has two daughters, one of whom lives in Sweden and the other in California.

Thank you, Don, for your service to Boca Raton Regional Hospital and D-RMSL.

October Volunteer of the Month



NANCY COAKLEY

Nancy began her volunteer service with Boca Raton Regional Hospital in June of 2010. Earning 4,154 hours as a care partner, Nancy serves patients and staff in the Hospital's Emergency Room. In addition to her volunteer

service, she is a trustee on the Debbie-Rand Memorial Service League Board. She has chaired the D-RMSL Anniversary Luncheon for the past several years, and is working hard with members of her committee this year to ensure volunteers continue to enjoy a delicious lunch, an exciting silent auction and a wonderful time at the annual October event.

Prior to volunteering at the Hospital, Nancy was a volunteer with the Mae Volen Senior Center and the American Red Cross. A graduate of Barry University, Nancy owned a management consulting firm, worked in supply chain management and information technology installations. She and her husband, Jim, moved to Plantation in 1972 and to Boca Raton in 1986. Her daughter, Stacy, lives in Denver, Colorado. Nancy's hobbies include reading, painting and jewelry beading.

D-RMSL and Boca Raton Regional Hospital thank you, Nancy, for all you do for us.



A Message from Your President

August was a banner month for the Debbie-Rand Memorial Service League.

The Thrift Shoppe, under the management of Brooke Mateland, assisted by her hardworking staff and volunteers, conducted a special sale in honor of National Thrift Shoppe Day. Who even knew there was such a day! Brooke did though, through her attendance at a professional conference for thrift shop managers. She brought back great ideas to promote sales and improve customer satisfaction. The August 17 sale was held from 9:00am to 4:00pm. At 7:20am, over 40 customers were lined up at the door. All customers were offered cookies, chocolates and bottled water as they entered the shop. Thrift Shoppe volunteers and staff were treated to a BBQ lunch, courteous of an anonymous donor, as well as a cake, movie passes and raffle tickets. Nearly \$7,200 was raised for Boca Regional. The following week, the Thrift Shoppe held a \$5 handbag and jewelry sale. That sale brought in an additional \$720 to be used toward donations to the Hospital.

Lois Ackner, our manager of the D-RMSL Gift Shop, and dedicated member of our office team, is working on a complete renovation of the shop. With support from administration and the League, renovations will include new paint and flooring, prominent signage on the front windows, modern light fixtures and new merchandise displays. Plans call for the renovations to begin shortly. Additionally, Lois has been seeking out and purchasing gift items to reflect the new coastal theme for the shop. New offerings will include more specialized gift baskets, holiday gifts and displays, beachwear, ceramics and jewelry. A grand opening celebration will be held when the work is complete. A special thanks also to Jan Walker, Project Leader, Engineering, for her assistance in securing vendors and issuing work orders.

Recently, Aimee Yahn-Carmichael, Director of D-RMSL Volunteer Services and Retail Operations, completed her doctorate of business administration with a specialization in human resources from Northcentral University in Arizona. Congratulations!

As President of this wonderful organization with its many dedicated volunteers, I thank each of you, the D-RMSL League office staff and board, and Boca Regional for the opportunity to be part of the team working together to offer high quality healthcare to our community and continue the legacy of Gloria Drummond.

Sherry Thomas | President of the Debbie-Rand Memorial Service League



2017 – 2018 D-RMSL Board of Trustees

Front Row (left to right):

Delores Del Raso, Sharon Pearthree, Bob Schattner, Pam Hillenbrand, Sherry Thomas and Evie Zimmerman

Back Row (left to right):

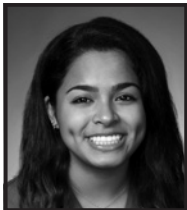
Sergio Rodriguez, Nancy Coakley, Victor Shames, Howard Shore, Charlotte Paris and Roger Farleigh

Handwashing Reminder

Reminder, it is the expectation that all staff and D-RMSL volunteers must wash in and wash out of all patient rooms (even if you did not touch patient). Regular handwashing, particularly before and after certain activities, is one of the best ways to remove germs, avoid getting sick and prevent the spread of germs to others. It's quick, it's simple, and it can keep us all from getting sick. Handwashing is a win for everyone, except the germs.

TAV Spotlight

D-RMSL Teenage Volunteer Service Excellence Award



BRITANY ALVAREZ

Britany started her volunteer service with Boca Raton Regional Hospital in 2015. Currently, she has accrued over 388 hours of service. You'll find Britany on Sunday afternoons in the Gift Shop, where she helps customer's select appropriate items for family members and friends in the Hospital, delivers flowers to patients and restocks shelves.

Britany is in her junior year at Boca Raton Community High School and enjoys volunteering at the Hospital during the school year. In the summer, she continues her commitment to public service by volunteering at a summer camp. Her family moved to Boca Raton from New York in 2002. Britany enjoys drawing during her free time. She is interested in a career in interior design, where she can put her creative ideas and drawing skills to good use. **D-RMSL and Boca Raton Regional Hospital thank you, Britany, for your service.**

Our Shining Star

Steven Cohn, 4th Floor

Using the letters in Steven's name, a patient submitted the following recognition:

- | | |
|---|-------------------------------|
| S Sincere | C Compassionate |
| T Terrific | O Omnibus |
| E Extra effort | H Happy and helpful |
| V Victory in assisting | N No nonsense approach |
| E Easy to be with | |
| N Nice, with joy and love for others | |



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

August 7, 2017

Thomas Genuit, MD, MBA, FACS, FCCM, Joins Medical Staff at Boca Raton Regional Hospital

August 8, 2017

Boca Regional Again Earns Top-Ranked Regionals Hospital Award

August 9, 2017

Joshua Rothenberg, DO, Joins Medical Staff at Boca Raton Regional Hospital

August 11, 2017

Lynn Cancer Institute Director Awarded With American Cancer Society Honor

August 16, 2017

Boca Regional's Diabetes Education Program Receives American Diabetes Association Recognition

September 25, 2017

Boca Raton Regional Hospital Offers MRI-Guided Prostate Biopsies

SEPTEMBER

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

OCTOBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SEPTEMBER / OCTOBER 2017 Meetings, Events & Important Dates:

YOM KIPPUR

SATURDAY, SEPTEMBER 30

COLUMBUS DAY

MONDAY, OCTOBER 9

MAKING STRIDES

AGAINST BREAST CANCER

SATURDAY, OCTOBER 21

CERNER GO LIVE

SATURDAY, OCTOBER 21

HALLOWEEN

TUESDAY, OCTOBER 31

Mandatory Flu Shots

Boca Regional's policy states that flu shots are mandatory for all adult and teenage volunteers. The Centers for Disease Control and Prevention recommends annual influenza vaccination for all individuals six months of age and older, and mandatory healthcare worker vaccination is endorsed by several national medical societies.

All volunteers must provide proof of receiving a flu shot no **earlier than August 2017** or they will not be allowed to volunteer during flu season (December 1, 2017 through March 31, 2018). Volunteers who choose not to receive a flu shot for religious or medical reasons must complete an exemption form, which can be obtained from the Volunteer Office. Volunteers who work in patient-care areas who are granted an exemption will be required to wear a mask while performing their duties throughout the entire flu season.

Flu shots are covered by most health insurers and Medicare, and are generally available at physicians' offices and pharmacies. Shots will be administered at the Hospital on a limited basis for volunteers who are unable to obtain them elsewhere. All volunteers must submit to the Volunteer Office either proof of receiving a current flu shot or a signed exemption form no later than November 30, 2017. **Please note: The nasal vaccination will not be accepted and the use of a mask will be required.**

Upon submitting proof of receiving the flu shot, volunteers will have a designation sticker affixed to their Hospital identification badge. If you have any questions, please contact the Volunteer Office at 561.955.4098. Thank you for your cooperation in adhering to our important policy.

To Our Veterans

Boca Raton Regional Hospital is planning to salute our veterans this Veterans Day, November 11, 2017. This special ceremony will take place outside of the Hospital by the pond, near the flagpole at 11:00am on Friday, November 10, 2017. During the event, we will announce the names of our valued veterans. The names will also appear in the ceremony program.

Are you a veteran of the U.S. military? If so, with your permission, we would like to recognize you at the Veterans Day ceremony. Submit the following information to the Auxiliary Office by October 10:

Name, rank, branch of service, years during which you served, country/area/unit in which you served and conflict(s) wherein you served, if any.

Boca Raton Regional Hospital salutes our veterans. We thank you for your service.





BOCA RATON
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DEBBIE-RAND MEMORIAL SERVICE LEAGUE
GIFT SHOP

561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to Deborah Campbell, who correctly answered last month's question: **What number would you dial for an emergency if you were in the main Hospital? What number would you dial if you were in a department outside of the main Hospital? The answer is ext. 5555 if you were in the main Hospital and 911 outside.** Contact Aimee Yahn-Carmichael for your prize!

Next edition's trivia question: **True or false. Volunteers are required to wash their hands (with soap and water or alcohol-based hand rub) every time they enter and exit a room even if they did not touch anything in the patient room.** The first person who emails Aimee at ayahn-carmichael@brrh.com with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

Monday – Saturday: 9am – 4pm

903 Meadows Road, Boca Raton, FL 33486

Phone: 561.395.2208


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