




 BOCA RATON
 REGIONAL HOSPITAL
 DEBBIE-RAND MEMORIAL
 SERVICE LEAGUE, INC.

November/December 2017

InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE



VOLUNTEERS ARE CORDIALLY INVITED TO
 THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE'S

Holiday Open House

WEDNESDAY, DECEMBER 6 | 10:30AM – 3:00PM
 HOSPITAL MAIN LOBBY

The Debbie-Rand Memorial Service League's Board of Trustees cordially invites you to attend our annual Holiday Open House. The event will be held on Wednesday, December 6, 2017 from 10:30am to 3:00pm in the main lobby of Boca Raton Regional Hospital. Our menorah will be on display and the tree lighting will begin at 10:30am.

Light refreshments of punch and cookies will be served, and the event will also include entertainment.

We hope you'll join us in celebrating the 2017 holiday season!



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**INTERESTED IN
 VOLUNTEERING?
 CALL 561.955.4098**

MEMBERS CORNER

MEMBERSHIP REPORT: SEPTEMBER 2017

Active Members

General: 383

TAV: 129 | College: 81 | Life: 15

Inactive Dues-Paid Members

General: 323 | College: 61

Life: 167

Total: 1,159

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,325.88 hours

121 TAVs

COLLEGE VOLUNTEERS:

606.56 hours

53 volunteers

ADULT VOLUNTEERS:

6,220.21 hours

335 volunteers

TOTAL:

8,152.65 hours

509 volunteers

MEMBERSHIP REPORT: OCTOBER 2017

Active Members

General: 387

TAV: 126 | College: 82 | Life: 15

Inactive Dues-Paid Members

General: 326 | College: 63

Life: 167

Total: 1,166

Hours Report:

TEENAGE VOLUNTEERS (TAV):

1,595.37 hours

122 TAVs

COLLEGE VOLUNTEERS:

822.75 hours

60 volunteers

ADULT VOLUNTEERS:

9,016.95 hours

366 volunteers

TOTAL:

11,435.07 hours

548 volunteers

November Volunteer of the Month



RUTH BONN

Ninety-one years young, Ruth has been a volunteer at Boca Raton Regional Hospital for 27 years, accruing 5,500 service hours. Born and raised in Cleveland, Ohio, Ruth and her husband owned and ran a drug store, Bonn Drugs. After 89

years in Ohio and coming to Florida as snowbirds, they moved here full-time and now reside in Highland Beach.

Ruth is a graduate of Case Western University with a degree in social work. She began volunteering in her native state when her daughter was two years old, using her social work training when and wherever needed. On Tuesdays and Wednesdays, you will find Ruth at the Hospital's Security Desk across from the Gift Shop. Her volunteer experience at Boca Regional also includes 15 years of service in the Emergency Department and the Lynn Cancer Institute. On Saturdays, Ruth also volunteers at the Mae Volen Center.

Ruth has three grandchildren and five great grandchildren. She and her husband enjoy playing bridge with friends. They also enjoy traveling and have been to China, Europe and the Caribbean Islands.

Boca Regional and D-RMSL thank you, Ruth, for your volunteer service.

December Volunteer of the Month



HALEY BROWN

Haley is a sophomore at Palm Beach State College, where she is pursuing an Associate of Arts degree with plans to continue her studies for a Bachelor of Science in Nursing. Her interest in a medical career began at West Boca Raton Community

High School where she was enrolled in the school's Medical Science Academy. As a member of Health Occupations Students of America, she entered her project, "Interviewing Skills for Medical Assistants," at the national conference, winning second place.

Haley is also a licensed Emergency Medical Technician and First Responder. Her training is most helpful in the Emergency Department, where she serves as a volunteer. Haley also volunteers in the Nursery, assisting with the lactation program. She has accumulated over 500 hours of volunteer service.

Haley was born in Omaha, Nebraska and is the oldest of three siblings. Her family moved to Boynton Beach in 2005 after some time in Connecticut.

Thank you, Haley, for your service to D-RMSL and Boca Raton Regional Hospital.

Welcome, New Volunteers

- | | |
|-------------------|--------------------|
| Jasmine Abdin | Donna Mullaugh |
| Lahissha Cajuste | Ally Netto |
| Lawhissha Cajuste | Barbara Newman |
| Lisa Caputo | Khanh Nguyen |
| Farah Chahine | Kristen O'Brien |
| Vanessa Church | Xavier Pontille |
| Cassandra Grose | Maria Roqueta |
| Maria Guadarrama | Sawsan Safa |
| Barbara Jaffee | Hala Soueid |
| Doriane Johnson | Lorraine Stevenson |
| Melissa Lewis | |

Remembrances

Through your generosity, we have received \$9,271 to-date in our Remembrances Fund. As a reminder, you may make a donation of any denomination in memory of, in gratitude of or on the special occasion of anyone. Thank you.





A Message from Your President

The holiday season will be an exciting and fun time for our D-RMSL volunteers. On Wednesday, December 6, we will celebrate our annual Holiday Open House in the main lobby of the Hospital. Join us for cookies, punch and good cheer.

If you haven't stopped by the Gift Shop in the past few weeks, you need to do so. The renovations mentioned in our last issue are nearly complete. We have newly painted walls and ceiling, driftwood colored flooring, beautiful modern lighting, prominent signage on the door and windows, attractive brushed stainless steel merchandise displays, and lots of wonderful jewelry and merchandise to match our coastal theme. In addition to existing popular merchandise, sundries, snacks and candies, we will feature gift baskets and candy filled mugs for many occasions. Need a gift basket for a new mom or to thank a Hospital employee? Pick one up at the Gift Shop. The Shop also now features holiday gift items.

Plans also call for the Gift Shop to conduct trunk shows throughout the year. Our first one will be "Sparkle Life" jewelry on December 5th and 6th. You'll be able to mix and match unique Swarovski® crystal pendants to suspend on a sterling silver chain.

Come celebrate with D-RMSL and Lois Ackner, Gift Shop Manager, at an open house on Wednesday, December 13 from 7:00am to 8:00pm. Punch and light appetizers will be served.

Sherry Thomas | President of the Debbie-Rand Memorial Service League

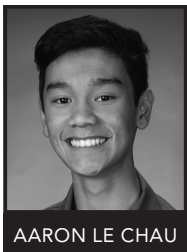
Handwashing Reminder

Reminder, it is the expectation that all staff and D-RMSL volunteers must wash in and wash out of all patient rooms (even if you did not touch a patient). Regular handwashing, particularly before and after certain activities, is one of the best ways to remove germs, avoid getting sick and prevent the spread of germs to others. It's quick, it's simple, and it can keep us all from getting sick. Handwashing is a win for everyone, except the germs.



TAV Spotlight

D-RMSL Teenage Volunteer Service Excellence Award



AARON LE CHAU

Aaron is a dedicated volunteer and student. When he isn't volunteering in Patient Transportation or in school at Boca Raton Community High School, he is studying to ace his SAT tests. His educational plans call for gaining admittance to the University of Florida where he will study Pharmacology.

Aaron has been a teenage volunteer in Patient Transportation since November of 2016. He has accrued over 185 service hours.

Aaron was born in Boca Raton and has lived here for 16 years. He is the older of two children in his family.

D-RMSL and Boca Raton Regional Hospital thank you, Aaron, for your service.

Debbie-Rand Memorial Service League's 55th Anniversary Luncheon



For the complete album, visit Boca Regional's Facebook page.



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

October 11, 2017

Pooja Patel, MD, Joins Marcus Neuroscience Institute at Boca Raton Regional Hospital

Amazon Smile

Are you an online shopper? Support the Debbie-Rand Memorial Service League when you shop on Amazon.com. Amazon Smile donates 0.5% of the price of your eligible items to the League when you shop.

STEP 1: Visit smile.amazon.com.

STEP 2: Log in or create an account.

STEP 3: Select the Debbie-Rand Memorial Service League as your charitable organization of choice and shop for your favorite products.

NOVEMBER

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

DECEMBER

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

NOVEMBER / DECEMBER 2017 Meetings, Events & Important Dates:

HOLIDAY OPEN HOUSE
WEDNESDAY, DECEMBER 6

**HANUKKAH BEGINS
AT SUNDOWN**
TUESDAY, DECEMBER 12

GIFT SHOP OPEN HOUSE
WEDNESDAY, DECEMBER 13

CHRISTMAS DAY
MONDAY, DECEMBER 25

KWANZAA BEGINS
TUESDAY, DECEMBER 26



Boca Raton Salutes Veterans of the U.S. Armed Services

On November 10, 2017, in honor of Veterans Day, Boca Raton Regional Hospital recognized our very own physicians, employees, volunteers and board members who are veterans of the U.S. armed services.

Included in the program were the Honorable Mayor of Boca Raton, Susan Haynie and Director of Vets Helping Heroes and retired U.S. Air Force, Lieutenant Colonel Melvin Pollack. The Boca Raton Community High School NJROTC, Boca Raton Fire Rescue Services, the City of Boca Raton Police Department, the Spanish River High School Super Splash Show Choir and other community and veterans' group leaders were also in attendance to show their gratitude and respect to our honored veterans. After the event, military vehicles were on display, courtesy of the U.S. Army.

Energy for Synergy

On October 21, 2017, Boca Raton Regional Hospital transitioned into an enhanced computer system, Cerner. This initiative, known as Synergy, will make us more efficient in the manner in which we deliver care. The implementation required a great deal of preparation and training, and many of our staff members worked extremely hard to ensure a very successful transition. D-RMSL supported this substantial endeavor by creating energy boxes for each department involved in Phase One. These boxes, which were filled with healthy snacks and drinks, were delivered to the departments during the week of the transition. The "Energy for Synergy" boxes were well-received and staff were very appreciative of this gesture.





**BOCA RATON
REGIONAL HOSPITAL**
DEBBIE-RAND MEMORIAL SERVICE LEAGUE
GIFT SHOP

561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to Margarita Sinko, who correctly answered last month's question: **True or false. Volunteers are required to wash their hands (with soap and water or alcohol-based hand rub) every time they enter and exit a room even if they did not touch anything in the patient room. The answer is true.** Contact Aimee Yahn-Carmichael for your prize!

Next edition's trivia question: **What does the acronym P.A.S.S. stand for?** The first person who emails Aimee at ayahn-carmichael@brrh.com with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

Monday – Saturday: 9am – 4pm

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